# **Terms of Use**

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# 1. Copyrights

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To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to our site or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

- · use of, or inability to use, our Site; or
- use of or reliance on any content displayed on our Site.

To the extent permitted by law, we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity, goodwill or reputation; or
- any indirect or consequential loss or damage.

## 6. Indemnification

You agree to indemnify, defend and hold us and our affiliated companies, shareholders, officers, directors, employees, agents or suppliers harmless from any and all claims or demands, made by any third party due to or arising out of your use of this Site or through your password or otherwise, the violation of these Terms of Use by you, or the infringement by you of any intellectual property or other right of any other person or entity.

## **Third-Party Web Sites**

We may provide links to third-party Web sites, and some of the content appearing to be on this Site is in fact supplied by third parties, for example, in instances of framing of third-party Web sites or incorporation through framesets of content supplied by third-party servers. Grove Joinery has no responsibility for these third-party Web sites, which are governed by the Terms of Use and privacy policies, if any, of the applicable third-party content providers.

### 7. Governing Law; Jurisdiction

These Terms of Use are governed by English law and the contract between you and us is made in England. Any disputes will be settled in English courts, although we may take action to enforce our intellectual property rights in any relevant jurisdiction. If any provision of these Terms of Use is found to be unenforceable, it will be replaced with a provision reflecting the intent of the original provision

# **Privacy Policy**

Grove Joinery Ltd has created this Privacy Policy in line with our commitment to your privacy on this website (the "Site"). The following discloses our information gathering, dissemination and protection practices.

## Compliance

By accessing this site you agree to the terms of the Grove Joinery Privacy Policy outlined below. If you do not agree to the terms of this policy, please do not access or use this site.

## **Collection of information**

Grove Joinery collects information to provide better services to our users. We collect information in two ways:

- information you affirmatively choose to submit to us (such as your name, e-mail address, telephone number, company name, household address) for the purpose of accessing various downloads, viewing specific content, request for obtaining quotes/estimates, etc.;
- information we get from your use of our Site, such as the IP address, browser type, ISP, referring/exit pages, platform type, date/time stamp, number of clicks, domain name and country/state of all visitors to the Site; and
- location information: when you use the Site, we may collect and process information about your actual location. We use various technologies and tools to determine location.

#### Cookies

This Cookie Policy applies to any websites, branded pages on third party platforms (such as Facebook, Twitter or LinkedIn), and applications accessed or used through such websites or third party platforms ("Grove Joinery Sites") which are operated by or on behalf of Grove Joinery.

We use a number of suppliers that may also set cookies on your device on our behalf when you visit the Grove Joinery Sites to allow them to deliver the services they are providing. More information about these cookies may be available on the relevant third party's website.

If you do not agree to our use of cookies in this way, you should set your browser settings accordingly or not use Grove Joinery Sites. If you disable the cookies that we use, this may affect your user experience while on Grove Joinery Sites. Below we have provided some helpful guidance:

- Managing cookies using Firefox
- Managing cookies using Chrome
- Managing cookies using Internet Explorer 9

## **Use of information**

Any information collected by Grove Joinery will be done in accordance with this privacy policy for the purposes of making better business decisions, supporting the activities you choose to engage in, and providing higher quality solutions and services to our customers. We use your location information to tailor your Grove Joinery website experience. We also may use any non-personal information we collect to enhance our web site, and your IP address for web site diagnostics and administration. We will not sell, share, or rent this information, for commercial purposes, to any person or organisation. Grove Joinery process information we collect on our servers in many countries around the world. We may process your information on a server located outside the country where you live.

## Information security

Grove Joinery follows strict security procedures in the storage and disclosure of information which you have given us, to prevent unauthorised access in accordance with the UK data protection legislation. We do not collect

sensitive information about you except when you specifically knowingly provide it. We will not transfer your information outside the EEA (European Economic Area) without first obtaining your consent.

## Links

This website may from time to time contain links to various third party web sites. Grove Joinery has no control over, and is not responsible for the content, privacy policies or reliability of such sites.

## **Changes to the Policy**

Grove Joinery reserves the right to modify or amend this Privacy Policy at its own discretion. The changes can be viewed here or elsewhere at this site. Your continued usage of this site will mean you accept